

# FREE 30-DAY RIDE

 **SUMITOMO TIRES**  
*For what drives you.*

You wouldn't buy a car without a test drive. Why should tires be any different? The Sumitomo Encounter AT Free 30-Day Test Drive adds flexibility for a more confident investment.



EVERY ROAD IS AN ADVENTURE.  
ENCOUNTER THEM ALL.



**ENCOUNTER**  
AT

2-Year Tire Roadside Assistance • Free 30-Day Ride

[sumitomotire.com](http://sumitomotire.com)



# 2-YEAR TIRE ROADSIDE ASSISTANCE

# FREE 30-DAY RIDE

In the event of a flat tire, you must call the toll-free number below. A qualified service provider will replace the tire with your inflated spare. If you do not carry an inflated spare and a tow or other services are necessary, a towing service will be provided to the nearest qualified repair facility at no expense to you up to \$60 of service. You will be solely responsible for any charges incurred above the \$60 benefit limit.

Emergency Roadside Assistance is available 24-hours a day, 365 days a year, anywhere in the U.S. or Canada on the Sumitomo Encounter AT tires you have purchased. This service is valid for two (2) years from the date of purchase. This assistance is for non-accident related incidents only. Service is not available in areas where state providers are exclusively utilized. The national average time per response for service normally does not exceed forty-five (45) minutes; however, there are service calls that can exceed that time due to distance and circumstance.

**Lost/Stolen Key Service:** Customers will be reimbursed during the 24-month term of the roadside assistance program up to \$100 for replacement of their lost/stolen vehicle keys. To receive reimbursement, customers must mail the following items within 30 days of loss along with their home address and phone number to: ARS., Claims Dept., P.O. Box 55698, Sherman Oaks, CA 91413 (allow 30 days for processing).

- The original receipt for the payment of key replacement service.
- A copy of the automobile registration
- A copy of the Sumitomo Encounter AT tire purchase receipt

**Trip Routing:** Trip Routing Service allows customers to request a mapped guide for a planned trip during the 24-month term of the roadside assistance program. Customers receive Trip Routing in their choice of the most energy efficient, time-saving or most scenic way to go. Before traveling, contact ARS via the address below\*. Customers must place your request at least three (3) weeks in advance of the trip to allow time for processing and delivery. To receive trip routing information customer must mail the following items to: ARS., Claims Dept., P.O. Box 55698, Sherman Oaks, CA 91413.

- A copy of their Sumitomo Encounter AT tire purchase receipt
- Customers home address and phone number

**YOU MUST PRESENT THE CARD BELOW TO THE SERVICE PROVIDER WHEN THEY ARRIVE.**

To receive 24-hour Roadside Assistance, you must call the toll-free number listed below. Please have your account number and your location available.

If you are not satisfied with your new Sumitomo Encounter AT tires any time within 30 days of purchase, you should return to the original place of purchase where you will be entitled to a full refund of the original purchase price of the tires, including mounting and balancing charges. You will be required to present the original sales invoice, along with this card with the Information Section completed.

**NOTE:** The Free 30-Day Test Drive Program is a supplement to the Limited Warranty that accompanied the tires you purchased. The warranty exclusions and limitations of that Limited Warranty apply to this Program. You will not be eligible for a 30-Day refund if the tires:

- Are not installed on the original installation non-commercial vehicle;
- Were not operated in normal highway use in the United States or Canada;
- Exhibit damage from road hazards and punctures or repairs;
- Exhibit damage from defective wheel or vehicle conditions; or
- Exhibit damage from negligence, abuse or improper inflation or load.

See the Sumitomo Passenger and Light Truck Limited Warranty for more detail about warranty exclusions and proper tire use and safety.

**CUSTOMER INFORMATION - MUST BE COMPLETE**

Original Invoice Number \_\_\_\_\_  
 Name \_\_\_\_\_  
 Street Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
 Customer Signature \_\_\_\_\_  
 Vehicle Make \_\_\_\_\_ Model \_\_\_\_\_ Year \_\_\_\_\_  
**TIRE INFORMATION:**  
 Date Purchase \_\_\_\_\_ Trial Ending Date \_\_\_\_\_  
 Tire Name \_\_\_\_\_ Tire Size \_\_\_\_\_

**DOT SERIAL NUMBERS:**

(As found  
 imprinted on  
 the sidewall  
 of each tire)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Customer's reason for returning the tires:  
 WET HANDLING     RIDE COMFORT     DRY HANDLING  
 NOISE LEVEL     OTHER: \_\_\_\_\_

**DEALER INFORMATION:**  
 Name \_\_\_\_\_  
 Street Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
 Telephone Number \_\_\_\_\_



## 24-HOUR ROADSIDE ASSISTANCE

# 1-800-999-9460

Date of purchase: \_\_\_\_\_



This Warranty is offered to you by  
 TBC Corporation, Palm Beach Gardens, Florida,  
 who markets and distributes Sumitomo Encounter AT tires.  
 TBC Corporation Customer Service:  
 1-866-822-4968