

# FREE 30-DAY TEST DRIVE

You wouldn't buy a car without a test drive. Why should tires be any different? The Sumitomo Encounter AT Free 30-Day Test Drive adds flexibility for a more confident investment.



# ROAD HAZARD PROTECTION

Enjoy extra peace of mind with the Sumitomo Encounter AT Road Hazard Protection Program.



# ROAD HAZARD PROTECTION

# FREE 30-DAY TEST DRIVE

Any Encounter AT that becomes unserviceable within one (1) year of the purchase date or within the first 2/32nds of an inch of treadwear (whichever occurs first) due to a normal road hazard condition will be repaired or replaced free of charge (subject to the General Conditions and Limitations). The term "road hazard" does not include sidewall damage from scuffing curbs.

To receive services under the Road Hazard Protection Program, you should return to the original place of purchase, where you will be required to present the original purchase receipt along with this card with the Information Section completed.

**NOTE:** The Road Hazard Protection Program is a supplement to the Limited Warranty that accompanied the tires you purchased. The warranty exclusions and limitations of that Limited Warranty apply to this Program. You will not be eligible for replacement or repair if the tires:

- Are not installed on the original installation non-commercial vehicle;
- Were not operated in normal highway use in the United States or Canada;
- Exhibit damage from defective wheel or vehicle conditions; or
- Exhibit damage from negligence, abuse or improper inflation or load.

See the Sumitomo Passenger and Light Truck Warranty for more detail about warranty exclusions and proper tire use and safety.

### CUSTOMER INFORMATION - MUST BE COMPLETE

Original Invoice Number \_\_\_\_\_  
 Name \_\_\_\_\_  
 Street Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
 Customer Signature \_\_\_\_\_  
 Vehicle Make \_\_\_\_\_ Model \_\_\_\_\_ Year \_\_\_\_\_

### TIRE INFORMATION:

Date Purchase \_\_\_\_\_ Trial Ending Date \_\_\_\_\_  
 Tire Name \_\_\_\_\_ Tire Size \_\_\_\_\_

### DOT SERIAL NUMBERS:

(As found imprinted on the sidewall of each tire)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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### DEALER INFORMATION:

Name \_\_\_\_\_  
 Street Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
 Telephone Number \_\_\_\_\_

If you are not satisfied with your new Sumitomo Encounter AT tires any time within 30 days of purchase, you should return to the original place of purchase where you will be entitled to a full refund of the original purchase price of the tires, including mounting and balancing charges. You will be required to present the original sales invoice, along with this card with the Information Section completed.

**NOTE:** The Free 30-Day Test Drive Program is a supplement to the Limited Warranty that accompanied the tires you purchased. The warranty exclusions and limitations of that Limited Warranty apply to this Program. You will not be eligible for a 30-Day refund if the tires:

- Are not installed on the original installation non-commercial vehicle;
- Were not operated in normal highway use in the United States or Canada;
- Exhibit damage from road hazards and punctures or repairs;
- Exhibit damage from defective wheel or vehicle conditions; or
- Exhibit damage from negligence, abuse or improper inflation or load.

See the Sumitomo Passenger and Light Truck Limited Warranty for more detail about warranty exclusions and proper tire use and safety.

### CUSTOMER INFORMATION - MUST BE COMPLETE

Original Invoice Number \_\_\_\_\_  
 Name \_\_\_\_\_  
 Street Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
 Customer Signature \_\_\_\_\_  
 Vehicle Make \_\_\_\_\_ Model \_\_\_\_\_ Year \_\_\_\_\_

### TIRE INFORMATION:

Date Purchase \_\_\_\_\_ Trial Ending Date \_\_\_\_\_  
 Tire Name \_\_\_\_\_ Tire Size \_\_\_\_\_

### DOT SERIAL NUMBERS:

(As found imprinted on the sidewall of each tire)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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### Customer's reason for returning the tires:

WET HANDLING     RIDE COMFORT     DRY HANDLING  
 NOISE LEVEL     OTHER: \_\_\_\_\_

### DEALER INFORMATION:

Name \_\_\_\_\_  
 Street Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
 Telephone Number \_\_\_\_\_



This Warranty is offered to you by  
 TBC Corporation, Palm Beach Gardens, Florida,  
 who markets and distributes Sumitomo Encounter AT  
 Tires. TBC Corporation Customer Service:  
 1-866-822-4968



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